

RENTAL TERMS & CONDITIONS

Termini e Condizioni Generali di Noleggio

Company name	RENTANDO ITALY S.R.L. <i>(formerly Calissi S.r.l. — rebrand April 2026)</i>
Legal form	Italian limited liability company (S.r.l.)
Registered & operating office	Via Maglio del Lotto 36 — 24126 Bergamo (BG), Italy
VAT / Tax code	10568350960
REA	BG-455672 · Bergamo Chamber of Commerce
Share capital	€ 10,000.00 fully paid-in
DUNS	439911815
SDI code (e-invoicing)	KRRH6B9
Phone	+39 02 8991 9708
General email	info@rentando.it
Administration	amministrazione@rentando.it
Certified email (PEC)	rentandoitalysrl@legalmail.it
Website	www.rentando.it

Version 1.0 — April 2026 · These T&Cs apply to all rental contracts signed from 1 May 2026.

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1. Introduction and parties to the contract

Welcome to Rentando. These **General Rental Terms and Conditions** (hereinafter the "T&Cs") govern the contractual relationship between **RENTANDO ITALY S.R.L.** (hereinafter "Rentando" or the "Lessor"), an Italian limited liability company with registered and operating office at Via Maglio del Lotto 36, 24126 Bergamo (BG), Italy, VAT and Tax Code **10568350960**, registered with the Bergamo Companies Register under no. REA **BG-455672**, share capital €10,000.00 fully paid-in, certified email rentandoitalysrl@legalmail.it, e-invoicing code (SDI) **KRRH6B9** (hereinafter "Rentando"), and the Customer (hereinafter "Customer" or "Driver") who signs the Rental Agreement for the rental of cars and vans.

The contractual relationship between the Customer and Rentando is governed by the following documents, in decreasing hierarchical order:

- the **Rental Agreement** signed by the Customer at vehicle pickup;
- the **booking confirmation email** (for rentals booked on rentando.it);
- these T&Cs, including all annexes;
- the Rentando **booking conditions**;
- the current Rentando **Penalty and Deductible List** (Annex A).

In case of conflict between the above documents, the one listed first shall prevail.

2. Who the Terms and Conditions apply to

These T&Cs apply to: (i) the Customer who signs the Rental Agreement in the "Driver" field; (ii) any payer different from the Driver, indicated in the "Billing details" field; (iii) any additional Drivers expressly indicated and authorised in the Rental Agreement. All such parties assume joint and several economic liability arising from the rental.

A Customer who allows the vehicle to be driven by an unauthorised person breaches these T&Cs and is liable for all consequences, including insurance: in such case any subscribed liability limitations (Damage / Theft Options / Protection Packs) become void and only the mandatory third-party liability insurance (R.C. Auto) remains in force.

3. Who can rent and who can drive

Rental requirements

Rentando rentals are open to natural persons who are legally capable of entering into a contract, holding a valid means of payment and valid identity documents, as well as to companies and entities with proper legal representation.

Minimum age by vehicle category

Vehicle category	Min. age	License held for	Notes
Mini / Economy / Compact (cars)	21 years	2 years	Young Driver Surcharge 21–24
Intermediate / Full Size	23 years	3 years	Young Driver Surcharge 23–24
Premium / Luxury	25 years	5 years	—
Top Luxury	30 years	5 years	Subject to Rentando assessment
Vans up to 3.5 t	23 years	3 years	B licence sufficient
9-seat Minibus	25 years	3 years	B licence sufficient

Newly licensed drivers

The applicable rules of the Italian Highway Code apply. In particular:

- License obtained **before 14 December 2024**: newly licensed drivers may, for 1 year, drive vehicles with a power up to 55 kW/t.
- License obtained **from 14 December 2024**: newly licensed drivers may, for 3 years, drive vehicles with a weight/power ratio up to 75 kW/t and a maximum power of 105 kW.

4. Required documents

Document	When required
ID Card	Italian / EU citizens renting in Italy
Passport	Non-EU citizens renting in Italy
Italian or EU driving licence	Italian / EU citizens — paper or plastic format (NOT digital)
International driving licence	Non-EU citizens — combined with national licence
Tax Code / Health Card	Italy residents renting in Italy
Chamber of Commerce certificate	Business / company customers

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5. Where the vehicle can be driven

Cars

Circulation is permitted in the following countries (hereinafter the "Territory"): Italy, Austria, Belgium, Denmark, Finland, France (Corsica included, French overseas territories excluded), Germany, Ireland, Luxembourg, Norway, Netherlands, Portugal, Czech Republic, Slovenia, Spain (Spanish islands, Ceuta and Melilla excluded), Sweden, Switzerland, United Kingdom.

Circulation in Croatia, Hungary, Slovenia is permitted only with prior subscription of the optional "Cross Border Fee" product (see Annex A). Unauthorised circulation abroad will trigger a penalty of € 500 to € 3,000.

Vans and commercial vehicles

Vans may be driven exclusively in Italy. Circulation outside Italian territory triggers the "Cross Border Penalty" (see Annex A) and the loss of subscribed liability limitations.

6. Vehicle type and intended use

Cars: passenger transport up to the maximum number stated on the registration document. **Vans**: goods transport within the weight limit stated on the registration document. **Minibus**: passenger transport with a B licence (up to 9 seats including the driver).

Rentando does not insure goods and luggage transported on board the vehicle and is not liable for their loss, save in case of intent or gross negligence.

7. Rental Agreement

The Rental Agreement is the contractual document signed by the Customer at vehicle pickup. It summarises the specific conditions of the rental: Customer identification, vehicle details, rental period and location, applied tariff, accessories, liability limitation options, vehicle status declaration (check-out), return declaration (check-in).

By signing the Rental Agreement (including digital/biometric signature), the Customer expressly accepts these T&Cs, also pursuant to and for the purposes of articles 1341 and 1342 of the Italian Civil Code where applicable.

8. Customer / Driver obligations

The Customer and any authorised Driver undertake to:

- provide accurate information regarding personal details, age, residence and driving requirements;
- return the vehicle, keys, accessories and documents at the station, date and time stated in the Rental Agreement (a 59-minute tolerance is granted);
- comply with the Italian Highway Code and the rules of the countries crossed;
- keep the vehicle with utmost diligence, activating anti-theft and security systems;
- not drive under the influence of alcohol, narcotics, psychotropic substances or drugs that may impair driving ability;
- refuel the vehicle with the correct fuel as stated on the registration document;
- immediately report any warning lights or malfunctions;
- not allow the vehicle to be driven by an unauthorised person;
- not use the vehicle for: subleasing, races/competitions, off-road, towing of unauthorised trailers, transport of dangerous/illegal goods, driving lessons;
- not transport paying passengers;
- report theft, loss of keys/documents or accidents (with denunciation to competent Authorities) within 24 hours;
- not smoke and not consume food/drinks inside the vehicle;
- return the vehicle in the same condition as delivered (save normal wear and tear).

Failure to comply with these obligations constitutes **serious contractual breach** and entitles Rentando to terminate the contract pursuant to art. 1456 of the Italian Civil Code, with consequent immediate return of the vehicle and loss of the subscribed liability limitations.

9. Services included in the rental

Service	Included
Mandatory third-party liability insurance (R.C. Auto)	✓
Vehicle technical assistance (24h)	✓
Standard vehicle cleaning	✓
Return at the same pickup station	✓
Damage Basic Option (with deductible)	✓
Theft Basic Option (with deductible)	✓
Mileage (limited or unlimited)	depending on tariff
Driver medical assistance	optional
Additional driver	optional
Telepass / managed tolls	optional

10. Optional services

Upon Customer request, and against an additional fee, Rentando offers the following optional services (details and prices in the attached Penalty List and on rentando.it):

- "Medium" and "Premium" Protection Packs (deductible reduction)
- Approved child seat + anti-abandonment device

- Additional driver
- Return at different station (One Way)
- Full Tank Option (FTO) — flat fuel
- Cross Border Fee (driving authorisation in Croatia/Hungary/Slovenia)
- Snow chains (mandatory 15 Nov – 15 Apr in Northern regions)
- Winter tyres (on booking)
- Telepass (automatic toll management)
- "Out of Hours" service (24h pickup/return)
- Vehicle category upgrade (subject to availability)
- Late Check-in (extended return tolerance)
- Rental extension

11. What is included in the price

The rental price communicated at booking includes:

- the daily rate for the agreed number of days;
- the included mobility services (art. 9);
- the subscribed optional services (art. 10);
- VAT at 22%;
- any age- or driver-profile-related supplements (e.g. Young Driver).

The Customer expressly authorises Rentando to charge to the credit card / payment instrument used for the security deposit any amounts accrued and unpaid at the end of the rental.

12. Additional costs and charges (penalties)

Traffic fines and penalties

Fines and administrative penalties related to vehicle circulation **are not paid by Rentando** and must be paid **directly by the Customer** to the issuing Authority. Rentando, as vehicle owner, will provide the competent Authorities with the Driver's identification data. The Customer must promptly notify Rentando of any payment or appeal made. In case of re-notification of the penalty to Rentando, the re-notification fee will be charged as per Penalty List. Where Rentando is forced to pay the penalty on behalf of the Customer (e.g. fines from foreign or port Authorities, administrative holds), it will be entitled to the full reimbursement from the Customer.

Other costs and charges

Beyond the rental fee, missing fuel and vehicle damages, the Customer may be charged with additional fees (e.g. extraordinary cleaning, loss of keys/documents, return beyond tolerance, unauthorised driving outside the territory, tampering with on-board devices, etc.). Such flat-rate charges are fully reported in the Rentando Penalty List under Annex A of these T&Cs, always available in the version in force on rentando.it/listino.

Damage to the Vehicle

Quantification of material damage to the Vehicle is governed by the Rentando Damage Table, an autonomous document forming an integral part of these T&Cs, published at rentando.it/tabella-danni. The document contains the classification of damage levels (Normal Wear / Slight / Severe / Replacement), the applicable objective measurements, vehicle groups and flat-rate amounts per part and per level. See art. 14 for the assessment and challenge procedure.

All amounts in the Penalty List and in the Damage Table are in Euro, VAT excluded (VAT 22%), unless otherwise indicated.

13. Vehicle pickup and return

Pickup (Check-Out)

At pickup, the Customer signs the "check-out" section of the Rental Agreement describing the vehicle status: mileage, fuel level, pre-existing damage detected and reported on the vehicle diagram. It is the Customer's responsibility to report to Rentando staff any visible defects/damage not noted: in default, the Customer will be held liable for any damage detected at return pursuant to [art. 1588 of the Italian Civil Code](#).

Return (Check-In)

The Customer must return the vehicle at the station, date and time stated in the Rental Agreement. A [tolerance of 59 minutes](#) is granted. Beyond this term a penalty equal to 1 daily rate plus € 50 applies. The vehicle will be inspected together with the Customer; in case of out-of-hours return or absence of the Customer, the vehicle will be inspected later and any new damage detected will be charged to the ongoing rental.

14. Damage to the vehicle

The Customer is liable for damage detected at return and not reported as pre-existing, pursuant to [art. 1588 of the Italian Civil Code](#), unless they prove that the damaging event is not a consequence of their conduct (including by omission) and that they kept the vehicle with utmost diligence. Subscription of liability limitation/exclusion options does not reverse the burden of proof.

Damage classification and normal wear

Damage detected at return is classified according to the four levels indicated in the Rentando Damage Table (Annex C of these T&Cs, published at rentando.it/tabella-danni): Normal Wear (not charged), Slight, Severe, Replacement. Detection is performed using the Rentando Damage Gauge (10 × 5 cm card) to ensure objective evaluation.

Damage quantification

Damages are quantified on a flat-rate basis on the basis of the Rentando Damage Table, which reports the amounts (VAT excluded 22%) for each part of the Vehicle, divided by vehicle group. Damages not attributable to the Table (e.g. mechanical, undercarriage, interior, deformations exceeding 30 × 30 cm) are evaluated by an independent technical assessment. The Customer may challenge the quantification within 14 days from notification, according to the procedure under art. 24.

Monthly / multi-month rentals and commercial vehicles — 7 distinct zones

For monthly/multi-month rental contracts and for commercial vehicles (vans, minibus), where damage is detected on multiple distinct zones of the Vehicle, the maximum liability amount may be applied separately for each damaged zone, up to a maximum of seven (7) distinct events. The zones considered are: (1) front, (2) rear, (3) left side, (4) right side, (5) roof, (6) windscreen, (7) rear window. Any damage to the lower part of the Vehicle, to interiors or mechanical damage constitutes separate additional liability.

Vehicle theft

In case of full or partial theft, the Customer must: (i) immediately file a denunciation with the competent Authorities; (ii) deliver a copy of the denunciation [within 48 hours](#) together with the Vehicle keys to the nearest Rentando office; (iii) actively cooperate in the management of the legal proceeding. [In default of delivery of keys and documentation](#) within the term, the Customer will be liable for the [full insured value](#) of the Vehicle (current Quattroruote book, or list value if the Vehicle is registered for less than 6 months).

15. Vehicle maintenance

Rentando undertakes, pursuant to [art. 1575 of the Italian Civil Code](#), to deliver the vehicle in good maintenance condition and to guarantee its peaceful enjoyment during the rental. The Customer is required to check oil and water levels, tyre

pressure and wear, and to pay attention to warning lights. Modifications or mechanical work on the vehicle are forbidden without prior written authorisation by Rentando.

16. Accidents and mechanical failures

In case of failure or accident, the Customer must: (i) immediately call the Rentando assistance number +39 02 8991 9708 (24h) or the Rentando rental office; (ii) alert local police Authorities in case of accident; (iii) send Rentando within 24 hours the duly completed and signed CAI form (European Accident Statement); (iv) deliver the original denunciation in case of theft or loss of keys/documents. Failure to comply with these obligations entails the loss of the liability limitations.

17. Fuel / Energy

Fuel-powered vehicles — Full to Full Policy

All fuel-powered vehicles are delivered with a full tank. The Customer undertakes to return the vehicle with a full tank (gauge at maximum, 8/8). In case of return with missing fuel: for distances <100 km the refuelling receipt is required (station within 25 km from the Rentando office); for distances >100 km the quantification is made on the gauge. A fixed refuelling penalty applies (see Penalty List) plus the cost of missing fuel calculated at € 2.50/litre.

Electric / plug-in hybrid vehicles

Electric vehicles are delivered with battery charged at ≥80%. The Customer undertakes to return the vehicle with charge at ≥80% (5% tolerance) and to maintain a charge level not below 10% during the rental, to avoid battery damage. It is forbidden to charge with cables different from those provided, save at public charging stations. Missing or damaged cables trigger Penalty List charges.

Charging-station parking costs: the Customer authorises Rentando to charge any parking costs for exceeding the maximum charging-station stay set by the operator (AC/DC stations), as per Penalty List.

Plug-in hybrid vehicles

Plug-in hybrid vehicles are delivered with a full fuel tank. The battery is delivered discharged and must be returned discharged: any excess kWh will not be reimbursed. Charging equipment (public cable, domestic system) will be indicated on the check-out form; absent specific reporting, the equipment is deemed complete. Restricted Traffic Zone (ZTL): the Customer must report at return any ZTL crossings (with municipality indication) to allow Rentando to request retroactive authorisations. In case of failure to report, the Customer undertakes to reimburse any subsequent penalties.

18. Security deposit and payment methods

At vehicle pickup, the Customer must present a personal credit card in their own name for the pre-authorisation of the security deposit. The deposit amount varies depending on the subscribed Protection Pack and vehicle category:

Pack	Deposit (card pre-authorisation)
Base (standard deductible)	€ 800.00 cars / € 1,500.00 vans
Medium Protection	€ 300.00
Premium Protection (deductible €0)	€ 100.00 (formal)

Accepted payment methods

Visa, Mastercard, American Express (in the Customer's name, plastic with embossed name). Not accepted: prepaid cards (including PostePay), virtual cards, cards not in the Customer's name. Advance bank transfer is accepted for rentals confirmed at least 5 working days before pickup: bank coordinates are communicated by administration on request, writing to amministrazione@rentando.it.

19. Invoicing

The final invoice is issued within 1 working day from vehicle return. For Customers resident in Italy the invoice is sent via **Sistema di Interscambio (SDI)** in electronic format, in compliance with the 2018 Budget Law. Rentando Italy S.r.l. SDI code is **KRRH6B9**. A "courtesy copy" PDF can be sent by email on request. Any corrections to billing information must be communicated at check-out or within 24 hours by email at amministrazione@rentando.it.

In case of failure to pay by the due date, for non-consumer Customers default interest applies at the **ECB rate + 5%**, plus credit recovery costs.

20. Rental extension

To extend the rental period, the Customer must: (i) request authorisation by phone to the originating office at least 24 hours in advance; (ii) attend the nearest Rentando station to issue a new Rental Agreement; (iii) pay the additional fee. Extensions resulting in availability of the same vehicle for more than 30 days are not allowed: in such case Rentando may propose the signing of a new contract (possibly with a different vehicle).

21. Early termination and return

Rentando reserves the right to terminate the rental early pursuant to [art. 1456 of the Italian Civil Code](#), upon notice via email/PEC, in case of: (i) failure to pay; (ii) breach even of one of the obligations under art. 8; (iii) lapse of the means of payment (expired card, insufficient ceiling); (iv) request to return for extraordinary maintenance or vehicle replacement.

Following **24 hours from contractual expiry** without return or communication, Rentando may report the fact to the Authorities for **misappropriation** and charge the Customer 1 daily rate + € 50 for each day of delay, plus all consequent damages and charges.

22. Geolocation and on-board devices

Rentando vehicles may be equipped with telematics/GPS devices for the following purposes: (i) rental management (delivery, recovery, maintenance, billing, extra-km detection); (ii) fraud and theft prevention and contrast; (iii) verification of compliance with contractual obligations (e.g. circulation outside territory, late return); (iv) accident management and dynamic reconstruction; (v) fleet health parameter monitoring. The Customer is not authorised to disconnect or remove the device: in such case Penalty List charges apply and the Customer is fully liable for any vehicle damage. For details on processing of geolocation data, see the Extended Privacy Notice (Annex B).

23. Privacy and personal data protection (GDPR)

Pursuant to [EU Regulation 2016/679 \(GDPR\)](#) and Italian Legislative Decree 101/2018, Rentando Italy S.r.l. (VAT IT 10568350960) is the Data Controller of the personal data provided by the Customer at booking, pickup and during the rental.

Processing purposes

- execution of the rental contract and provision of related services (legal basis: art. 6.1.b GDPR);
- tax, accounting and legal fulfilments (art. 6.1.c GDPR);
- safety and fraud/theft prevention (art. 6.1.f — legitimate interest);
- vehicle geolocation for the purposes under art. 22 (art. 6.1.f);
- marketing communications (only with prior free and revocable consent, art. 6.1.a).

Processed data

Identifying data (first name, last name, tax code), contact data (email, phone, address), document data (ID card, licence, passport), payment data, vehicle geolocation data during the rental, any data relating to accidents.

Retention

Data is retained for the duration of the contract and afterwards for the time necessary to fulfil legal obligations (10 years for tax documents, pursuant to the Civil Code and tax legislation).

Customer rights (arts. 15-22 GDPR)

The Customer has the right to: access, rectification, erasure, restriction of processing, data portability, objection, withdrawal of consent. To exercise such rights, write to privacy@rentando.it. The Customer also has the right to lodge a complaint with the [Italian Data Protection Authority](http://www.garanteprivacy.it) (www.garanteprivacy.it).

Extended Privacy Notice available at www.rentando.it/privacy.

24. Complaints and dispute resolution

Complaints must be sent in writing to info@rentando.it or by certified email to rentandoitalysrl@legalmail.it, within 14 days from the contested event (e.g. damage charge, invoicing). Rentando will reply within 30 days. In case of failure of amicable resolution, the consumer Customer may refer to:

- Conciliation at a Chamber of Commerce (e.g. CCIAA Bergamo);
- European Commission ODR Platform (ec.europa.eu/consumers/odr);
- European Car Rental Conciliation Service (ECRCS) for cross-border rentals (www.ecrcs.eu).

25. Jurisdiction and governing law

This contract is governed by [Italian law](#). For any dispute concerning the interpretation, performance or termination of the contract, the [Court of Bergamo](#) has exclusive jurisdiction. For consumer Customers (Italian Legislative Decree 206/2005), the consumer's place of residence or elective domicile applies as mandatory jurisdiction.

26. Right of withdrawal (consumers)

Pursuant to [art. 47, paragraph 1, letter n\) of Italian Legislative Decree 206/2005](#) (Consumer Code), the right of withdrawal does not apply to vehicle rental contracts with a specific date and place of performance, as they fall within the "vehicle rental services to be performed on a specific date or in a specific period".

For bookings made on rentando.it, the cancellation/modification conditions are specified at booking and in the confirmation email. Generally:

- Free cancellation up to **48 hours** before pickup;
- Cancellation with charges (**50% of the total**) between 48 and 24 hours before;
- Late cancellation (**< 24 hours**) or no-show: no refund.

27. Final provisions

These T&Cs constitute the entire agreement between the parties regarding the vehicle rental. Any modifications or additions must be agreed in writing. The invalidity or ineffectiveness of one clause does not entail the invalidity of the others, which remain fully effective.

Pursuant to and for the purposes of [articles 1341 and 1342 of the Italian Civil Code](#), the Customer declares to have read and to specifically approve the following clauses: art. 8 (Customer Obligations), art. 12 (Penalties), art. 14 (Vehicle Damage), art. 18 (Security Deposit), art. 21 (Early termination), art. 22 (Geolocation), art. 25 (Jurisdiction).

Annex A — Penalty list

Version in force from April 2026. All amounts are expressed in Euro, VAT excluded (VAT 22%), unless otherwise indicated. The quantification of material damage to the vehicle is governed by the Rentando Damage Table published at rentando.it/tabella-danni. The updated Penalty List is always available at rentando.it/listino.

ITEM	AMOUNT (VAT excl.)
Re-notification of fines / tolls	€ 50.00 / each
Extraordinary cleaning — cars (min / max)	€ 50 to € 200
Extraordinary cleaning — vans	€ 80 to € 250
Refuelling service (fixed penalty)	€ 15.00
Missing fuel cost	€ 2.50 / litre
Loss of keys — cars	€ 200.00
Loss of keys — vans	€ 300.00
Loss of vehicle documents (registration etc.)	€ 180.00
Driving outside Italian territory (cars) without authorisation	€ 500 to € 3,000
Cross Border Penalty (vans)	€ 1,500.00
Return beyond 59 minutes (per day or fraction)	1 daily rate + € 50
Accident management fee	€ 50.00
Disconnection / tampering with GPS device	€ 500 + full damage liability
Failure to return reflective vest	€ 50.00
Failure to return triangle / emergency kit	€ 80.00
Failure to return EV charging cables	€ 250.00 each
Return at different station (One Way)	as per booking Price List
Late Check-in (extended return tolerance)	€ 25.00 / 30 min
Charging-station parking beyond max time	as per operator + € 5

Annex B — Extended Privacy Notice (art. 13 GDPR)

Pursuant to articles 13 and 14 of EU Regulation 2016/679 ("GDPR") and Italian Legislative Decree 101/2018, Rentando Italy S.r.l. provides the following notice on the processing of the Customer's personal data.

1. Data Controller

Rentando Italy S.r.l., with registered office at Via Maglio del Lotto 36, 24126 Bergamo (BG), VAT/Tax ID [10568350960](#), REA BG-455672. Email: privacy@rentando.it. Certified email: rentandoitalysrl@legalmail.it.

2. Data Protection Officer (DPO)

Rentando Italy S.r.l. has appointed a DPO who can be contacted at dpo@rentando.it.

3. Categories of processed data

Personal data (name, surname, date of birth, tax code); contact data (email, phone, address); document data (ID card/passport number, licence number, expiry dates); payment data (card token, IBAN); vehicle geolocation data during the rental period; data relating to accidents and infringements.

4. Purposes and legal bases

(a) Performance of the contract — art. 6.1.b GDPR. (b) Tax and accounting fulfilments — art. 6.1.c GDPR. (c) Fraud/theft prevention, fleet security, accident management — art. 6.1.f GDPR (legitimate interest). (d) Direct marketing — art. 6.1.a GDPR (consent, free and revocable at any time).

5. Data recipients

Data may be communicated to: insurance companies; public security authorities upon legitimate request; chartered accountants and legal advisers; technical providers (telematics, payment gateways, hosting) appointed as Data Processors pursuant to art. 28 GDPR.

6. Extra-EU transfer

Any transfers to non-EU countries occur exclusively to countries with an EU adequacy decision or via Standard Contractual Clauses approved by the European Commission.

7. Retention period

Contractual data: 10 years from the end of the relationship (tax obligations under art. 2220 of the Italian Civil Code). Geolocation data: deleted within 30 days from the end of the rental, save retention for accidents/disputes management. Marketing data: until consent withdrawal or maximum 24 months from the last interaction.

8. Rights of the data subject (arts. 15-22 GDPR)

The Customer has the right to: access (art. 15), rectification (art. 16), erasure/right to be forgotten (art. 17), restriction (art. 18), portability (art. 20), objection (art. 21) and not to be subject to automated decisions (art. 22). To exercise these rights, write to privacy@rentando.it.

9. Right to lodge a complaint

The Customer has the right to lodge a complaint with the [Italian Data Protection Authority](#) (Piazza Venezia 11, 00187 Rome — www.garanteprivacy.it).

10. Nature of data provision

Provision of data for purposes (a), (b) and (c) is mandatory: refusal entails the impossibility to enter into the contract. Marketing consent is optional and revocable at any time without prejudice to the contractual relationship.

Last update: April 2026. Full and always-updated version at www.rentando.it/privacy.